

香港交易所資訊服務有限公司  
(香港交易及結算所有限公司全資附屬公司)

HKEX INFORMATION SERVICES LIMITED  
(A wholly-owned subsidiary of Hong Kong Exchanges and Clearing Limited)

29 April 2024  
Our Ref: MDD/24/297

**By Email**

**To: Direct Connection Issuer News Market Data Vendors (“Clients”)**

**Copy: Indirect Connection Issuer News Market Data Vendors**

## **Arrangement for the Launch of Issuer Information feed Service (“IIS”) Technical Upgrade**

With reference to our Client Notices issued on 9 June 2023 (Ref: [MDD/23/260](#)), 30 August 2023 (Ref: [MDD/23/494](#)), 5 December 2023 (Ref: [MDD/23/749](#)), 12 January 2024 (Ref: [MDD/24/034](#)), 21 February 2024 (Ref: [MDD/24/128](#)) and 25 March 2024 (Ref: [MDD/24/218](#)) for the IIS Technical Upgrade, following the completion of the Market Rehearsals on 13 and 20 April 2024, the launch arrangement is arranged as below.

Event	Schedule	Participation for Direct Connection Clients
Post Release Test (“PRT”)	18 May 2024 (Saturday)	<b>Mandatory</b>  Please complete the <a href="#">Online Test Participation Form</a> <b>on or before 9 May 2024 (Thursday)</b> . The test rundown of the PRT will be provided to the test contacts by 10 May 2024 (Friday).
Production Launch	19 May 2024 (Sunday)	Applicable
Stabilisation Period	19 May 2024 (Sunday) - 31 May 2024 (Friday)	Applicable

### **a) Post Release Test on 18 May 2024**

Upon the completion of all checking, the confirmation email for the successful completion of the PRT will be sent to all Clients’ registered primary contacts, technical contacts and PRT test contacts by **18:00 on the PRT day**.

From 19 May 2024 (Sunday) onwards, Clients are required to refer to their new IIS Production Configuration Information Sheet previously provided and connect to the new IIS servers **with new host IP addresses** at both Primary and DR sites. The old (i.e. current production) IIS servers will no longer be available for connection.

In case of any unexpected incident happens during the PRT that impact the launch, IIS may remain in the version before the PRT and switch back to old IIS servers **with old host IP addresses**. In this scenario, Clients will be notified by email to execute the system fallback procedures.

#### **b) Stabilisation Period Arrangement**

After the launch of the IIS Technical Upgrade, there will be a two-week stabilisation period (from 19 May to 31 May 2024). In case there is any critical incident disrupting the normal market operation, IIS may be rolled back to the version before the PRT and switch back to old IIS servers **with old host IP addresses**. Clients' registered primary, technical and emergency contacts will be informed of the arrangement by email.

Since IIS may be rolled back and the old IIS servers will be brought up to continue the service on the incident day, Clients are required to refer back to the current production of their IIS Production Configuration Information Sheet under this scenario. As a reminder, **Clients must have their fallback procedure in place if needed, and ensure their capability of handling the fallback situation that could arise during the stabilisation period, particularly the capability of having an intraday network change.**

Lastly, indirect connection Clients should liaise closely with their feed providing vendors or application service providers for all necessary testing to ensure their readiness for the launch of IIS Technical Upgrade.

Should you have any queries, please contact us at (852) 2211 6558 or send your questions to [IVSupport@hkex.com.hk](mailto:IVSupport@hkex.com.hk).

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